

BEST USE CASES CORE

Core is your IT AI Agent for proactive support, ticket automation, and improved system reliability and security.

1 IT Help Desk Automation

- ☞ Automate IT ticket creation, routing, and resolution.
- ☞ Provide faster responses to employee IT issues.
- ☞ Reduce manual workload for IT support teams.

2 Proactive System Monitoring

- ☞ Continuously monitor systems for reliability and performance.
- ☞ Trigger real-time alerts for outages or unusual activity.
- ☞ Prevent downtime with early detection and intervention.

3 Patch Management & Updates

- ☞ Automate software patching and system updates.
- ☞ Reduce vulnerabilities caused by outdated applications.
- ☞ Ensure consistent system performance across the organization.

4 Security & Compliance Tracking

- ☞ Monitor adherence to security policies and compliance frameworks.
- ☞ Automate reporting for audits and regulatory requirements.
- ☞ Enhance IT governance with transparent oversight.

5 IT Knowledge Base & Self-Service

- ☞ Provide employees with a searchable knowledge base for troubleshooting.
- ☞ Empower users to resolve common IT issues independently.
- ☞ Improve IT efficiency by reducing repeat support requests.

💡 **CORE gave our IT team breathing room. For the first time, we're able to innovate instead of just reacting to problems. System uptime is higher, tickets are resolved faster, and employees trust IT again.** 💡

– CTO, NextGen Apps

Book a Demo Today



www.ba3ai.com



sales@ba3ai.com

